



## **GUEST INFORMATION**

### Times

These are the usual times - let us know if you would like anything different.

- Arrivals - normal arrival time is between 4pm and 7pm. It helps enormously if you can let us know your expected time of arrival and also call us if you are delayed en route.
- Departures - we ask you to vacate your room by 10.30am, to give us time to prepare for the next guests.
- Breakfast - breakfast is normally served between 7.30am and 9.00am.

### Payment

We accept cash or cheque with guarantee card.

### Pets

We're sorry, but we can't accept any pets. (Guide or assistance dogs are of course welcomed)

## **ACCESSIBILITY**

### Arrival

The car park has a level gravel surface with plenty of parking space. Parking is available right outside the front door. There is a small step from the gravel onto the terrace in front of the door. The main entrance has two small steps from the terrace into the porch (see picture). The porch leads directly into the hallway, which is straight and wide enough to manoeuvre a wheelchair or walking frame.



The hall, lounge and breakfast room are all on the same level on the ground floor. There are no ground floor bedrooms.

If you need any help with your luggage, we're more than happy to help!

### Assistance Dogs

Assistance dogs are welcome, and can be taken out for walks upon request.

### Guest Bedrooms

Both bedrooms are on the first floor.

Coole Hall Farm Bed & Breakfast, Coole Pilate, Nantwich, Cheshire CW3 0JD

Tel: 01270-811-232

Email: [info@coolehallfarm.co.uk](mailto:info@coolehallfarm.co.uk)

Web: [www.coolehallfarm.co.uk](http://www.coolehallfarm.co.uk)



The bedrooms are accessed by stairs, which are quite steep. The staircase has 2 flights of steps with a small landing halfway up, and turns back on itself as you go up - details below:

- first flight - 7 steps, handrail on the right
- landing - 1 step with large newel post for assistance
- second flight - 7 steps, handrail on the right

Cordless kettles can be provided if required by prior arrangement.

All televisions have teletext facilities and remote controls.

All bedrooms are en suite with toilet, basin and walk in shower.

#### Resident Animals

We are a working farm, so there are often animals around the farmhouse. We have cats and dogs who live in the farmhouse. In the winter we are the home to Billy the Donkey, who spends his summers giving rides to children on the beach at Blackpool!

We have free range chickens who have their own paddock, but sometimes forage around the garden, too.

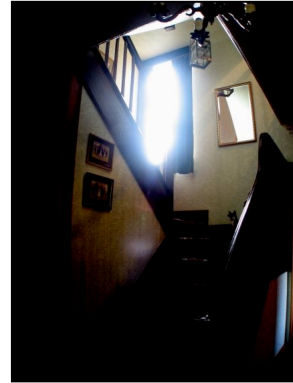
#### Other Information

Guest Information and Breakfast Menus can be provided in large print.

Please advise us of any special requirements, allergies or diets prior to your arrival, and we will make all reasonable attempts to meet your needs.

As with all accommodation in England, smoking is not allowed in any part of the building. (Guests may smoke in the garden, but we ask you to ensure you do not leave any litter.)

We welcome feedback and suggestions to help us make your stay even better, if you have any questions or comments please call or email us.



***Carolyn & Franklyn Goodwin***

Coole Hall Farm Bed & Breakfast, Coole Pilate, Nantwich, Cheshire CW3 0JD

Tel: 01270-811-232

Email: [info@coolehallfarm.co.uk](mailto:info@coolehallfarm.co.uk)

Web: [www.coolehallfarm.co.uk](http://www.coolehallfarm.co.uk)